## ATA AIRLINES DISCONTINUES ALL OPERATIONS

After filing for Chapter 11 on April 2, 2008 in the U.S. Bankruptcy Court in Indianapolis, IN, ATA Airlines has discontinued all operations and cancelled all current and future flights. Following the loss of a key contract for our military charter business, it became impossible for ATA to continue operations. Unfortunately, we were not in a position to provide our customers or others with advance notice.

We apologize for the disruption caused by the sudden shutdown of ATA and regret the impact on passengers, employees, suppliers, and other parties. ATA customers should seek alternative arrangements for current and future travel. A list of other airlines serving ATA's destinations is available <u>here</u>.

ATA customers who purchased tickets using a credit card should contact their credit card company or travel agency directly for information about how to obtain a refund for unused tickets.

ATA currently is unable to provide refunds to customers who purchased tickets directly from ATA with cash or a check. These customers may be able to obtain a full or partial refund for their unused tickets by submitting a claim in ATA's Chapter 11 proceedings. Information about submitting a claim will be available at the following website: http://www.bmcgroup.com/ataairlines.

Customers who purchased tickets from Southwest Airlines for flights operated by ATA under the codeshare agreement should contact Southwest Airlines directly at (800) 308-5037. Southwest has implemented a plan to take care of all customers who purchased a ticket on Southwest and are scheduled to travel on ATA service by rebooking them on a new itinerary, or offering a full refund for any unused portion of a ticket. For further information, <u>click here</u>.

Additional information is available at the following links: *Customer Information* 

Customer FAQs

<u>Airlines Serving ATA Destinations</u>

Supplier Information

• Supplier FAQs

• Claims Information: <u>http://www.bmcgroup.com/ataairlines</u> Media Information

- Press Release
- Media Fact Sheet

General Information

• Claims Information and Court Documents:

http://www.bmcgroup.com/ataairlines

- US Bankruptcy Court for the Southern District of Indiana: http://www.insb.uscourts.gov
- US Trustee for Region 10:

http://www.usdoj.gov/ust/r10/region10.htm