For Businesses

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Los Angeles, Orange, Riverside, and San Bernardino Counties of Southern California



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BBB Reliability Report for

Balboa Capital Corporation

A BBB Accredited business since 12/13/1999



Rating Explanation

Company Rating A-

Our opinion of what this rating means:

An excellent rating. A company with this rating may not rate higher because of a greater number of ratelowering factors, but we do not consider them to be factors that would likely adversely affect consumer transactions.



Check out the Balboa Capital Corporation storefront to view photos of the business, read customer reviews, and even post a review yourself!







Accreditation

This company has been accredited since 12/13/1999 and

agreed to uphold our

we are satisfied that it honors its

commitment. The company has

accreditation standards, which

include a commitment to act in

practices and to respond to customer complaints.

accordance with ethical business

based on 0 reviews

Here is my experience



⊗ Write a Company Review

Ask the Community

Company Profile

Address: 2010 Main Street, 11th Floor Irvine, CA 92614

Web Site: http://www.balboacapital.com

Contact: Todd Edson - Customer Service Manager/Project Manager

Business Start Date: 9/13/1988 Company ID: 13126386

BBB Comments & Analysis

Bureau's Comments and Analysis of Company's Business:

We have no further comment about this company's business practices or analysis of its offer that may assist you in your consideration of this company.

» See more photos on Tru

Licensing

Agency: Dept. of Corporation, Finance Lender License Number: 6032159

Status: Active

Other Considerations

We know of no other matter or practice relating to this company that may assist you in your consideration of this company.

Agency: Attorney Generals where no

Description: On April 9, 2009 the Washington District of Columbia filed a civil complaint naming this company as one of five companies who allegedly defrauded at least 30 Washington area congregations of hundreds of thousands of dollars through a computer equipment scam

The complaint alleges that agents for the companies offered the churches free comput... »More

Government Actions

BBB (AG)

that has spread to at least 20 states.

Advertising Review

No questions about the truth of this company's advertising has come to our attention.

Addl. Company Info

Additional DBAs Additional Contacts Additional Addresses Additional Websites Additional Phone Numbers Additional Fax Numbers



Balboa Capital Corporation

Tel: (949) 756-0800 Fax: (949) 224-2752

Nature of Business:

This company's business is providing equipment leasing services and loan services.

Complaint Experience

Bureau Summary and Analysis of customer complaints and company responses:

Our complaint history for this company shows that the company responded to and gave proper consideration to most complaints. However, one complaint is closed as unresolved meaning the company failed to properly address the complaint allegations or their response was inadequate.



Complaint Closing Statistics

The following grid displays the number and responses to complaints over the last 36 months:

Type of Response	
Making a full refund, as the consumer requested	
Making a partial refund	
Agreeing to perform according to their contract	
Refusing to make an adjustment	
Refuse to adjust, relying on terms of agreement	
Unanswered	
	Making a full refund, as the consumer requested Making a partial refund Agreeing to perform according to their contract Refusing to make an adjustment Refuse to adjust, relying on terms of agreement

L	0	Unassigned
	16	Total

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