

A-One Auto Specialists
3619 Fort Meade Rd.
Laurel, MD 20724
June 11, 2012

Balboa Capital
Lease # 159507-001

To whom it may concern:

I have been trying to contact your company since receiving a buyout quote on this lease since the Feb. 2nd. 2012 quote and the Mar. 15th. 2012 quote with no response from your company. Furthermore I was told that I may be able to start a new lease and combine the previous 2 leases onto one new lease and it would be a dollar buyout lease. I was left a message on my answering machine stating that this new lease agreement was denied. I then called several times and left messages without any response. So this letter is also giving you notice that I would like to end this lease at the end of my scheduled term and keep this piece of equipment & would like to know what my final payment will be at the end of that term. I wish I could get better customer service from your company, and am very disappointed and upset with your company for not trying to work with me. Please contact me as soon as possible in reference to my situation.

Sincerely,

A handwritten signature in black ink, appearing to read "Thomas R. Anderson". The signature is fluid and cursive, with a large initial "T" and "A".

Thomas R. Anderson
Owner